

Service Offering	Information Technology Governance	Disaster Recovery Reviews	Information Systems Security Reviews	Project Management (PM)	ICT Sustainability	Telecomms
Visionary <i>“determining the strategic intent and direction of an organisation”</i>	<p>Development of an ICT Strategy aligned to business goals / business plan.</p> <p>Development of a supporting execution roadmap for ICT.</p>	<p>Define and map key business processes.</p> <p>Plan required capability from current recovery capability.</p>	<p>Review of security risks and operating environment.</p> <p>Development of an Information Security Policy to direct appropriate security.</p>	<p>Development of a project management methodology.</p> <p>Development of a PMO office and reporting.</p> <p>Framework for project prioritisation and governance.</p>	<p>Development of ICT sustainability strategy and maturity model assessment.</p> <p>Development of a supporting execution roadmap for ICT.</p>	<p>Development of Telecommunications Strategy including Unified Comms.</p> <p>Development of a supporting execution roadmap for Telecomms.</p>
Operational <i>“assisting the development of the processes, practices and standards of the ICT operation”</i>	<p>ID specific ICT goals within each key result area.</p> <p>Definition of the IS environment required to meet specific ICT goals</p> <p>Develop recommended next steps to achieve goals with execution roadmap.</p>	<p>Provision of an ICT DR Recovery Plan.</p> <p>Development of testing and review process for plan.</p>	<p>Development of security standards and procedures to explain the do and don'ts of information security.</p>	<p>Project Management of specific projects or programme of work from initiation to closure.</p> <p>RFI/RFP and vendor selection management.</p>	<p>Assess organisation's sustainability practices.</p> <p>Establish goals to reach targets in sustainability maturity model.</p> <p>Data centre efficiency and sustainability.</p>	<p>Operational planning for voice and data convergence.</p> <p>Technology Options analysis against business requirements.</p> <p>Fixed/mobile contracts review.</p>
Health Check <i>“checking that the services are delivering value, meeting compliance and identifying weaknesses”</i>	<p>ID key results required from ICT.</p> <p>ITIL and CoBiT assessment of ICT operations in key result areas to ID capability and weaknesses.</p> <p>Summary and presentation of opportunities for improvement.</p>	<p>Understand current recoverability state and assess ICT DR capability and risk.</p> <p>ID key threats to continuity and recovery of business processes.</p>	<p>Assessment of Information Security plans and practices against international standard ISO 27002.</p>	<p>Assessment of a project against best practice.</p> <p>Project recovery to meet objectives or reduce costs.</p>	<p>Review of ICT services and operations to identify areas that could operate more sustainably.</p>	<p>High level health check of voice and data services.</p> <p>ID opportunities to optimise Telecommunications services.</p>